

Virtual Office Tech Service Features

VPN – Cyber thieves love Public Wi-fi – so easy to steal information! Don't be a victim. When you're on the road and use public WiFi, VPN keeps internal communications private.
(Install on up to 6 devices – Mac, PC, mobile devices and tablets.)

Laptop Backup – We continuously back up your files to our cloud storage. Get your computer fixed, replaced or rebuilt, and you'll be up and running in no time.

Cyber Security – Small businesses are regularly the target for ransomware. Our enhanced cyber security package is the most sophisticated anti-ransomware solution out there. This expert level solution is available only from your Tech Support Service provider.

Continuous 24/7 Monitoring – Our agent is always on and watching for issues to alert us before your laptop fails. We can remotely log in and work on your computer even if you are not available.

24/7 Professional Support - You never need to ask yourself – What do I do now? When your computer locks up, acts up or dies, contact us. \$45 per incident for e-mail support and \$85 per hour chat or phone. Ticket submission available 24/7. Active support 8AM – 5PM Eastern Time M – F.

On-Site Support – Sometimes you need tech support in person. With over 160 offices in the US, Canada and Puerto Rico, there's bound to be someone nearby. Priced at \$125 per hour, minimum one hour.

Preferred Project Pricing – Have a tech-related job outside of normal computer support? We will handle it at our preferred \$100 per hour rate.